

Questions and Answers

Q. Is this plan eligible for my cafeteria plan?

YES! All the Dental Source Plans are eligible for your cafeteria plan. If you choose not to have your dental plan included in the cafeteria plan you **must** notify your cafeteria plan to “**opt out**”. Otherwise your Dental Source Plan will automatically become part of your cafeteria plan when you enroll

Q. How do I Enroll?

Complete the Enrollment Form enclosed. Indicate the name of your employer including full department and division name. List your complete name, social security number, date of birth, mailing address and phone number. Please remember to check transfer from prior carrier if applicable.

Q. How often may the insured's have their teeth cleaned?

2 cleanings & 1 oral exam per 12 months.

Q. Do insured's receive ID cards and Insurance booklets?

You will receive ID cards and a certificate of coverage booklet that details your plan benefits.

Q. Will the insured's dentist file claims?

The dentist or the insured can file claims.

Q. If the insured's spouse is covered by another policy can they be covered under this plan?

Yes, this plan may coordinate with other group insurance.

Q. How many dependents may an insured enroll?

Any or all eligible dependents may be enrolled.

Q. Is there a list of dentists to select from?

No, all insured are covered no matter which dentist they select.

Q. What are Allowable Charges?

General charges being made by dental providers, for like treatment, in the area where the dental service is performed.

Q. What is Pre-Determination of Benefits?

If you expect any procedure will exceed \$300, we recommend that the dentist submit his treatment plan and the amount to be charged before the work is started. We will respond in writing as to benefits payable based on the treatment plan.

Customer Service Contacts

Mail or Fax Enrollment Forms to:

The Robert Tyree Agency
15960 Country Lane East
Platte City, MO 64079
FAX: 816-629-4712

Tyree Agency Website: www.tyreeagency.com Customer Service

Answer/Supply Order Line: 866-214-9718 or 816-332-6199

Tyree Agency E-mail address: info@tyreeagency.com

Group Dental Insurance underwritten by First Continental Life & Accident Insurance Company