

# Questions and Answers

## ***Q. Is this plan eligible for my cafeteria plan?***

**YES!** All the Dental Source Plans are eligible for your cafeteria plan. If you choose not to have your dental plan included in the cafeteria plan you **must** notify your cafeteria plan to “**opt out**”. Otherwise your Dental Source Plan will automatically become part of your cafeteria plan when you enroll

## ***Q. How do I Enroll?***

Complete the Enrollment Form enclosed. Indicate the name of your employer including full department and division name. List your complete name, social security number, date of birth, mailing address and phone number.

## ***Q. How will I know when my coverage is effective?***

After your enrollment form has been processed, you will receive a welcome letter from Dental Source confirming your effective date.

## ***Q. How do I receive care?***

After your effective date, phone the dentist you listed on your enrollment form and inform the dental office that you are a member of Dental Source.

## ***Q. What are my co-payments?***

Co-payments are reduced fees that you pay directly to the dentist for selected dental treatments. Please refer to your schedule of benefits for a detailed listing.

## ***Q. Is Specialty dental care covered?***

Yes, Dental Source has one of the largest Dental Specialty Care Provider networks in Missouri, and no referral is needed from a general dentist to schedule your appointment!

## ***Q. How often can I change dentists?***

You may change dentist throughout the plan year, simply notify Dental Sources' customer service department no later than the 20<sup>th</sup> of the month preceding the desired change.

## ***Q. How many dependents may an insured enroll?***

Any or all eligible dependents can be enrolled

## Customer Service Contacts

Mail or Fax Enrollment Forms to:

The Robert Tyree Agency  
15960 Country Lane East  
Platte City, MO 64079  
FAX: 816-629-4712

Tyree Agency Website: [www.tyreeagency.com](http://www.tyreeagency.com) Customer Service

Answer/Supply Order Line: 866-214-9718 or 816-332-6199

Tyree Agency E-mail address: [info@tyreeagency.com](mailto:info@tyreeagency.com)

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